

RECEIVED

COMPLETED

12/6/2021

PP 4030.1
Attachment C

DOC Staff: Print Name

Sign Name

Date



DISTRICT OF COLUMBIA
DEPARTMENT OF CORRECTIONS
INMATE INFORMAL RESOLUTION
COMPLAINT FORM

RECEIVED
NOV 18 2021

TO BE COMPLETED BY INMATE GRIEVANCE
COORDINATOR
IGP NUMBER:

2211183-794

STEP 1: INFORMAL RESOLUTION (To be completed by Inmate)

- Inmate has five (5) days after triggering incident to submit request.
- Place this form in the housing unit IGP box. The IGP coordinator will respond within seven (7) business days.

INMATE NAME:

Ryan Nichols

DCDC#:

376795

UNIT:

C-2B

DATE:

11/15/21

SELECT DEPARTMENT/SERVICES NEEDED:

- ☐ Facility Transfer
- ☐ Fire Safety and Sanitation /Risk Management
- ☐ Program and Activities
- ☐ Personal Hygiene
- ☐ Case Management Services
- ☒ Health Care
- ☐ Communications (mail, visits, telephone, legal)

- ☐ Property
- ☐ Sentence computation, jail credit, over detention
- ☐ Finance
- ☐ Rules and Regulations
- ☐ Staff Treatment
- ☐ Food Service
- ☐ Religious Services

- ☐ Facilities Management
- ☐ Discrimination
- ☐ Transportation
- ☐ Safety and Security
- ☐ Other

DATE OF INCIDENT: 11/15/21 TIME OF INCIDENT: 10:30 AM OFFENDER: MEDICAL

REASON FOR COMPLAINT: I was seen at medical on 11/8/21 for an ear ache/ear infection. Medical found liquid in my right ear, and prescribed me meds. I've asked multiple times for the meds, including multiple medical request and speaking with medical directly. The Nurse/Dr apologized, and said they must have overlooked my prescription. My ear is now hurting worse, and I'd like my meds. Thank you

INMATE SIGNATURE: [Signature] DATE: 11/15/21

*** FOR DOC COMPLETION *** Provide response to the IGP Coordinator no later than 11-24-2021.

DOC RESPONSE:

RESIDENT RECEIVED PRESCRIBED MEDICATION ON 11/16/2021. SEEN FOR CHRONIC CARE APPOINTMENT, PROVIDER WILL REFER TO EAR, NOSE AND THROAT (ENT). PROVIDER STATED ON 11/24/2021, NO SIGNS OF INFECTION DURING EXAM. GRIEVANCE RESOLVED

PRINT RESPONDER NAME:

RESPONDER SIGNATURE: [Signature]

DATE: 12/6/2021

DEPARTMENT:

MANAGER NAME: COVID-19

MANAGER SIGNATURE:

INMATE GRIEVANCE COORDINATOR SIGNATURE:

DATE: 12-6-21